



JOB VACANCY

Title: Case Manager (IDTR)

Location: Galkaio (Somalia)

Employee Category: Full Time

Sector: Child protection

Duration: 6 Month

Start of Contract: 1st May 2017

BACKGROUND

Since its foundation in 1968, GRT (Group for Transcultural Relations) has been working with socially marginalized groups and individuals by setting up protection mechanisms in order to promote social inclusion.

GRT is active in Kenya and Somalia since 1996, where the main fields of intervention are: Community Mental Health and Psychosocial Support (MHPSS), Protection (GBV and child protection) and (forced) Migrations, being expression of GRT's core areas of expertise. Within the framework of GRT Protection component, the organization seeks to fill the position of Case Manager (IDTR)

PREAMBLE

The title "Case Manager (IDTR)" (hereinafter referred to as Case Manager (IDTR) is explained by the fact that, in addition to certified Case Manager, we will also consider for this position candidates with background as social workers with strong experience in child protection and Case Management.

PURPOSE OF THE POSITION

The IDTR case manager will be responsible for supervising and supporting direct service provision for identification, documentation, tracing and reunification of Unaccompanied and Separated Children (UASC), basic emotional support to UASC and their families and other vulnerable children, ensuring a functional referral system and community-based child protection mechanism and maintaining the CPIMS and coordinating tracing and reunification according to the IDTR SOPs.

KEY RESPONSIBILITIES

- Supervise Field base counsellor, mentoring, IDTR coordination and follow- up of children in alternative care settings
- Ensure daily supervision of counsellor in Galkaio and support outreached activities , including weekly activities planning and review of progress against the CP/IDTR work plan and Protection department expected outputs;
- Oversee family tracings, case management and follow up of cases related to UASC after Identification and documentation, including continuous basic emotional support. Once the cases is identified by the counsellors, the manager is expected to provide case management based on a child-centred approach such as create a climate of trust and care; Introduction, Consent procedure, Rapid case assessment, Comprehensive best interest assessment, case action planning and implementation; Case follow up & Review; Preferred durable solution in discussion with the child and caregiver; Case closure; Final follow up (confirm the sustainability of preferred durable solution).
- Ensure that case workers are providing comprehensive information on services available to the client, maintain coordination with service provider focal points, and ensure accompaniment and referral to service



adhering to referral SOPs and "need to know" principle; in a child centred approach with elements of local community mechanism in response to child protection (including CBOs)

- Ensure case workers are conducting regular follow-up visits to children in alternative care, and support informal foster families to support UASC children in their care. Provide support to deal with any emergency issues or child protection concerns for children living in alternative care. Immediately report any complex and emergency cases to the CP/IDTR field coordinator and CP PM;
- Support case workers to provide direct service provision for case management, PSS and tailored material assistance, including leading weekly case management meetings and writing minutes;
- Safeguard that GRT IDTR/CP approach is tailored to support minority clans, children with disabilities, the needs of girls and boys of different age groups and other vulnerable children;
- Provide ongoing mentoring support and training, as requested, on Child Protection and IDTR to the counsellors, as well as to other GRT staff and local partners to ensure adherence to GRT policies and protection principles.
- Strengthen referral for clients and community engagement to support vulnerable children
- Maintain the IDTR /CPMIS Galkaio and submit weekly and monthly database updates to the psychosocial officer.
- Utilize the CPIMS database to request tracing from other GRT bases and local partners, according to the IDTR SOPs and follow-up on tracing requests from other bases and partners on a regular basis;
- Ensure there is a functional and safe referral services mechanism for clients within Galkaio
- Review service mapping and functionality of referral SOPs with protection actors and other service providers in all target areas and take measures
- Work with GRT team, LNGO partner and to mobilize and train community members and outreach workers for prevention of family separation and awareness on GBV causes and consequences and safe and ethical referral for care;
- Conduct training with the GBV and CP team for foster families , formal and informal authorities, and community-based child protection committee members on basic emotional support, providing a supportive environment, safe and ethical referral of cases;
- Work with different service providers and humanitarian actors to mainstream protection, gender, age Train and mentor referral service staff directly with children protection cases on guiding principles; ensure that those involved in the referral system are adhering to these principles;
- Conduct regular meetings with GRT, and other actors as required to ensure effectiveness of referral support for survivors and vulnerable children.
- Project management support including reporting, M&E and coordination
- Prepare weekly and monthly reports on child protection activities and challenges to progress to submit to the CP/IDTR field coordinator and CP PM including identification and justification of any challenges, progress and performance issues;

ESSENTIAL REQUIREMENTS

- Bachelor Degree in Social Sciences, Development and/or equivalent practical field experience working in Somalia, preferably with a humanitarian organization
- Minimum three years' experience in either Child protection, GBV , protection monitoring with strong focus on community mobilization;
- Good interpersonal skills to work effective with different stakeholders including different communities in the target areas, humanitarian actors, health and education staff, local authorities;
- Proven experience in training, coordination and monitoring and evaluation is an asset;
- Gender-sensitive and advocate for women, children and minority rights
- Experience in psychosocial support, case management and alternative care for children is an asset;
- Good cooperation skills and ability to work in a team;
- Good problem solving and social skills and creative, to think of alternative solutions;



- Stress-resilient to be able to cope with deadlines and complex problems;
- Strong organizational, communication and report writing skills;
- Computer literate (word and excel);
- Fluency in written and spoken English and Somali;

HOW TO APPLY

Please send motivation letter (max ½ pages) and CV with at least 3 references to the following email addresses:

recruitment@grtitalia.org Cc operation.nairobi@grtitalia.org

The email subject line should be marked as: "Case Manager"

Application Deadline is **28th March 2017, 5pm**

Please note that only short-listed candidates will be contacted.

Successful candidate will be expected to comply with GRT Code of Conduct and GRT Child Protection Policy.